

Approved
MEETING MINUTES
STATE CONSUMER AND FAMILY ADVISORY COMMITTEE

September 10, 2009

Present: Nancy Black, Wilda Brown, Terry Burgess, Zack Commander, Bill Cook, Kathy Crocker, Frank Edwards, Libby Jones, Laura Keeney, Ron Kendrick, Carl Noyes, Paul Russ, Andrea Stevens, David Taylor Jr, Rosemary Weaver and Glenda Woodson.

Absent: Pamela Chevalier, Gladys Christian, Marianne Clayter, Renee Sisk, and Amelia Thorpe.

Staff Present: Leza Wainwright, Stuart Berde, Wendi McDaniel, Cathy Kocian, Jesse Sowa, and Eric Fox.

Guests Present: Carolyn Anthony, Fred Johnson, Judy Taylor, and Brianna Woodson

Presenter & Topic	Discussion	Action
Welcome: Ron Kendrick, SCFAC Chair	<ul style="list-style-type: none"> The meeting was called to order at 9:30 AM. Ron Kendrick extended sympathy to Paul Russ and his family for the recent loss of his wife. 	<p>The agenda was approved.</p> <p>The August 2009 minutes were approved.</p>
Public Comment	<ul style="list-style-type: none"> David Taylor was featured in the Summer 2009 edition of <i>Empowered</i> as business owner and entrepreneur of RaceCAR Waterboy, LLC. David advocated for his own business and now he sells bottled water at Nascar races and various other events. In addition, he also works for Nascar Team Richard Petty Motorsports. Andrea Steven's son Justin has been accepted to <i>Beyond Academics at University of North Carolina Greensboro</i>. The college program is designed for adults with developmental or intellectual disabilities that range in age from 19-50. The focus of this transitional program allows adults an opportunity to acquire the necessary skills to live independently in the community. Staff is trained to teach a variety of classes that focus on supporting, educating, coaching and mentoring students so that they are ready to join the community of their choice upon completion of the four year program. For additional information visit their website at http://www.beyondacademics.org/. Carl Noyes has been participating on the Community Support workgroup in Raleigh. Carl stated that there is no replacement for Community Support Services (CSS) and the service will be completely eliminated June 30, 2010. Presently, the workgroup has been reviewing a Peer Support Service (PSS) definition and once DMA approves the service definition it will be sent to the Center for Medicare and Medicaid Services (CMS). The state is moving toward Medicaid Waivers and this will eliminate the <i>any willing and eligible provider clause</i> currently in place. This is due to the large provider networks and provider standards which require comprehensive providers. The benefits of a Medicaid Waiver also allow for an increased penetration rate. Several 	<p>David Taylor and Andrea Stevens will submit details on their recent accomplishments, and Cathy Kocian will draft articles for the webpage.</p> <p>Carl Noyes will work with Andrea Stevens and the SCFAC Services Task Team to address service concerns in MH.</p>

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	<p>SCFAC members expressed concern for the rural areas in Western side of NC and stated that one LME just lost its second largest provider. Andrea Stevens acknowledged that PBH already has a Medicaid Waiver and their providers are held to high standards. Leza stated that they are very pleased to have PBH staff assistance with the Medicaid Waivers and Pam Shipman, PBH Deputy Area Director, has been at the planning table with the Division to assist with the development and implementation of the Medicaid Waivers.</p>	
<p>Discussion with Division Leadership Leza Wainwright</p>	<ul style="list-style-type: none"> • Leza announced that Mike Watson, CEO of Sandhills, has accepted Secretary Cansler's appointment as the new Assistant Secretary of MH/DD/SAS. His office will be in the Adams building, but he will be out in the community focusing on the development of community capacity. Mike Watson has actively participated in mergers and divestiture when Sandhills merged with two other county programs (Randolph and Lee Harnett). SCFAC members were pleased with the Secretary's appointment and strongly suggested that Mike Watson stay connected with the adult MH/SA population concerns that are ongoing across the state. Plus, Mike's reputation supersedes him as he has been supportive of consumers and family members throughout the years. It is well understood that he has accomplished a lot with Sandhills LME. Ron Kendrick stated that Mike's participation and voice in all structural changes is a necessity. • Leza distributed the 2009-2010 Priorities which identify the Division lead staff and timelines for completion. The target areas include: <ul style="list-style-type: none"> ○ Budget <ul style="list-style-type: none"> ▪ Community Support ▪ Case Management ▪ Child residential ▪ 3-Way Hospital Contracts ○ Legislation <ul style="list-style-type: none"> ▪ DD Waiting (HB 672) ▪ Guidelines on authorizing DD Services (HB 673) ▪ Tiered Waivers ▪ Supports Intensity Scale Pilot Project ▪ Institute of Medicine Study: Veteran's Issues ▪ Institute of Medicine: Adult Care Home ▪ Traumatic Brain Injury Waiver ▪ Format for Fund Balance Reporting ▪ State Funded DD Consumers-Tier I ▪ Paperwork Reduction ▪ DD Sex Offenders (Senator Rand Bill) ○ Secretary <ul style="list-style-type: none"> ▪ Medicaid Waivers 	

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	<ul style="list-style-type: none"> ▪ LME Medicaid Utilization Review ▪ Web Redesign ○ DMH <ul style="list-style-type: none"> ▪ Vista ▪ Community HER ▪ Incident Reporting and Investigation System (IRIS) ▪ Primary Care Integration • The Community Support Workgroup has identified 3 short-term subcommittees: <ol style="list-style-type: none"> 1. Clinical group, 2. Comprehensive Service Provider proposal, and 3. Review Team for check sheets for Endorsement of Community Support Teams, Intensive in Home, PSR, and Day Treatment. • Leza stated that Debbie DiHoff, NAMI NC, is the chair of a Peer Support Service (PSS) workgroup that is reviewing a PSS definition. A licensed clinician employed by a comprehensive service provider agency must oversee PSS. Oversight concerns include: <ul style="list-style-type: none"> ○ The consumers receiving service, and ○ Individuals providing the service. <p>The Division is reviewing the CMS requirements to ensure approval by CMS, and DMA plans to submit a PSS definition to CMS.</p> • The General Assembly (GA) did not eliminate Residential Services for Level III and IV group homes. However, they have cut funding by 40% and tightened the admission criteria. As of Monday, 77% of all Child and Family team meetings have occurred across the state. There were 562 children discharged from Level III and 28 children discharged from Level IV. Leza clarified that all children won't necessarily be returned to the community. • Leza discussed the paper work reduction issue that is presently on going and a work team in the Division is meeting with ELT on Tuesday to review: <ul style="list-style-type: none"> ○ Does the federal government require the paperwork? ○ Does state law require the current reporting method? ○ What paperwork does the Division require and how is the information being used? • The LME Fund Balance allocation letters are going out to LMEs on Friday, September 11, 2009. Leza told SCFAC members that Jesse Sowa will distribute the allocation memo with supporting documents to SCFAC, local CFACs and LME Liaisons. Some of the cuts are severe due to the fact that the GA took \$60 million and then the Governor imposed an additional 5% which amounts to \$15 million of community service funds. THE DHHS has identified \$21.9 million in Fund Balance that is available to offset the funding dilemma. LMEs are allowed to set aside an amount equal to 8% cash flow in 	
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	<p>their fund balance and the statute states that the counties must fund MH/DD/SA services. In addition, state law directs every county to have a budget in place by June 1st of each year. Several SCFAC members discussed their willingness to get involved or already are involved with their respective local counties and/or LME finance committee.</p> <ul style="list-style-type: none"> • Rosemary Weaver asked for clarification on HB 836-Technical Amendment Bill. Leza stated that the Governor has about 24 more hours to sign the bill and if she doesn't veto it, it would still become law without her signature. • Zack Commander requested an update on Albemarle and stated that the CFAC has done a relational agreement. Leza explained that the Division got a draft of Albemarle's 2008 Audit that identified the following: <ul style="list-style-type: none"> ○ Not tagging fixed assets, and ○ Not reconciling bank statements. <p>In addition, Leza stated that ECBH has done a great job so far with managing provider issues for the Albemarle catchment area.</p>	
State Facility Advocates Wendi McDaniel	<ul style="list-style-type: none"> • Wendi McDaniel, State Facilities Advocates Team Leader, presented information on advocacy in the state facilities. SCFAC members received a handout on advocacy and contact information. • Currently, Wendi oversees 40 internal advocates located within the facilities. Their role is to work collaboratively with managers and facility staff to bring about change. Their duties also include: <ul style="list-style-type: none"> ○ Random and announced visits throughout the day, ○ Training and education for all staff, consumers and family members on human rights, ○ Information and support to Human Rights Committees within the facilities, and ○ Ensure availability to people being served and their families. • Additional information can be found at http://www.ncdhhs.gov/mhddsas/consumeradvocacy/statefacilityadvocates/statefacilityadvocates.htm 	
Representatives and Senator Contacts SCFAC Members	<ul style="list-style-type: none"> • One of the SCFAC charters is to advise the General Assembly. Therefore, Ron Kendrick has been encouraging SCFAC members to establish a repore with their respective Representatives and Senators. SCFAC members participated in a round-robin general update acknowledging the communication that has transpired over the past couple of months between SCFAC members and their local representatives. 	
SCFAC Meeting Schedule SCFAC Members	<ul style="list-style-type: none"> • The SCFAC members discussed the possibility of holding teleconference calls in between months that they don't meet in Raleigh. Members suggested that a one hour structured conference call be held utilizing a 1-800 number. In addition, an agenda and documents would be emailed to members prior to the conference call. The Division will provide SCFAC with a report via email during the months SCFAC doesn't meet. 	<p>Cathy Kocian will research conference call options for future SCFAC meetings.</p>

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	<ul style="list-style-type: none"> • The 2010 SCFAC meeting schedule in Raleigh at the Clarion Hotel will be as follows: <ul style="list-style-type: none"> ○ January 14, 2010 ○ March 11, 2010 ○ May 13, 2010 ○ July 8, 2010 ○ September 9, 2010 ○ November 4, 2010. 	
LCFAC to SCFAC Survey Results Kathy Crocker	<ul style="list-style-type: none"> • Kathy Crocker provided SCFAC members with a rough draft of the LCFAC to SCFAC survey results. The sub-committee charged with this project is going to review the top 5 recommendations and identify technical assistance needs for local CFACs that can be provided by SCFAC. 	
Task Teams Annual Report	<ul style="list-style-type: none"> • Nancy Black reviewed the task team reporting method for the 2009 SCFAC Annual Report, and explained the template that task team chairs will use in order to have consistency with their reporting process. The reports will include: <ul style="list-style-type: none"> ○ Task Team Charter ○ List of Task Team Members ○ List of Accomplishments ○ List of Concerns 	<p>Nancy Black will send Cathy Kocian the completed template for SCFAC Task Team Chairs to use for their annual task team report.</p> <p>SCFAC Task Team Chairs must have their individual task team reports completed for submission at the November 12, 2009 SCFAC meeting.</p>
LOC Meetings	<ul style="list-style-type: none"> • Nancy Black will attend the September 23, 2009 LOC meeting and Kathy Crocker will attend the October 14, 2009 LOC meeting. 	Kathy Crocker will provide LOC with an overview of the LCFAC to SCFAC survey results at the October LOC.
Next Meeting Date	<ul style="list-style-type: none"> • The next meeting is scheduled for November 12, 2009 from 9:30 A.M.-3:00 P.M. The meeting will be held in the Four Sisters Room at the Clarion Hotel State Capital, 320 Hillsborough Street, Raleigh, N.C. 	
November 2009 Meeting Agenda	<ul style="list-style-type: none"> • Approval of the Agenda. • Approval of the September 2009 minutes. • Discussion with Division Leadership. • State Operated Healthcare Presentation. • Local CFAC to SCFAC Survey results. • SCFAC Annual Report. • SCFAC Task Team Annual Reports. • LOC update. • Teleconferencing Update. 	